



OFFICE USE ONLY

Patient Name: \_\_\_\_\_

Date: \_\_\_\_\_ Account #: \_\_\_\_\_ Reviewed by: \_\_\_\_\_

### PATIENT INFORMATION

Last Name: \_\_\_\_\_ First name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_

Address: \_\_\_\_\_  
Street City State Zip Code

Home #: \_\_\_\_\_ Cell #: \_\_\_\_\_ Work #: \_\_\_\_\_

Social Security: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ Age: \_\_\_\_\_

Sex: \_\_\_\_\_ Marital Status: \_\_\_\_\_ Email: \_\_\_\_\_

Race: Caucasian Hispanic/Latino Asian African American Middle eastern  
(circle one)

Languages spoken: \_\_\_\_\_

Emergency Contact: \_\_\_\_\_ Relationship: \_\_\_\_\_ Phone #: \_\_\_\_\_

Patient Occupation: \_\_\_\_\_ Employer: \_\_\_\_\_

Referring Physician: \_\_\_\_\_ Primary Care Physician: \_\_\_\_\_

Pharmacy: \_\_\_\_\_ Address: \_\_\_\_\_ Phone #: \_\_\_\_\_

How did you find us/referred by : \_\_\_\_\_

### INSURANCE INFORMATION (Please fill out if patient is not the insured):

Last Name Of Insured: \_\_\_\_\_ First Name of Insured: \_\_\_\_\_ MI: \_\_\_\_\_

Address: of insured \_\_\_\_\_  
Street City State Zip Code

Home #: \_\_\_\_\_ Cell #: \_\_\_\_\_ Work #: \_\_\_\_\_

Date of Birth: of insured: \_\_\_\_\_ Sex (of insured): \_\_\_\_\_

Patient's relationship to the insured: \_\_\_\_\_



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**FINANCIAL AGREEMENT – ALL PATIENTS, INCLUDING MEDICARE**

Payment is required for all services rendered at that time. The patient is responsible for any/all charges not paid for by their insurance company.

I have read and understand the financial agreement. I agree to make in-full prompt payment to Shirlene Jay, M.D., Inc. when billed for any and all charges not covered or paid by valid insurance benefits for and in consideration of services rendered. Further, I authorize payment directly to Shirlene Jay, M.D., Inc. for medical insurance benefits payable to me under the terms of my policy but not to exceed the balance due for services performed for my treatments. This authorization is valid until revoked in writing.

\_\_\_\_\_  
 Patient Signature

\_\_\_\_\_  
 Date [mm/dd/yy]

**FINANCIAL AGREEMENT – MEDICARE PATIENTS ONLY**

I certify that the information given by me in applying for payment under Title XVIII of the Social Security Act is correct. I authorize any holder of medical or other information about me to be released to the Social Security Administration and Center for Medicare and Medicaid Services, or its intermediaries or carrier, any information needed for this or a related Medicare claim. I permit a copy of this authorization to be used in place of the original, and request payment of medical insurance benefits either to myself or to the party who accepts assignment. Regulations pertaining to Medicare assignment of benefits apply. This authorization is valid until revoked in writing.

\_\_\_\_\_  
 Patient Signature

\_\_\_\_\_  
 Date [mm/dd/yy]

**RELEASE OF MEDICAL INFORMATION**

I authorize the release of medical information to my primary care or referring physician, to consultants if needed, and as necessary to process insurance claims, insurance application, and prescriptions.

\_\_\_\_\_  
 Patient Signature

\_\_\_\_\_  
 Date [mm/dd/yy]

**PRIVACY PRACTICES (HIPAA)**

**Notification and Receipt of Privacy Practices:**

- By signing below, I acknowledge that I have the right and opportunity to review the Notice of Privacy Practices. Notice of Privacy Practices may be obtained by forwarding a written request South Bay Dermatology, Privacy Officer at 3400 Lomita Blvd. #104, Torrance, CA.90505.

**Contact Information:**

- By signing below, I authorize South Bay Dermatology to leave a message in reference to any items that assist the practice in carrying out healthcare operations. If you do not wish to be contacted at a specific location, please indicate below:

Home Phone:  Do not contact me here  
 Mobile Phone:  Do not contact me here

Work Phone:  Do not contact me here  
 E-mail:  Do not contact me here

Please list any persons to whom your protected health information can be disclosed (e.g., spouse, parent):

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

\_\_\_\_\_  
 Patient Signature

\_\_\_\_\_  
 Date [mm/dd/yy]



DERMATOLOGY

**Shirlene Jay, M.D.**

*Diplomate of the American Board of Dermatology*

3400 Lomita Blvd. • Suite 503 • Torrance, CA 90505  
(310) 257-1988    [www.sbayderm.com](http://www.sbayderm.com)

## **APPOINTMENT CANCELLATION POLICY**

**In order to maintain efficiency in the scheduling of our patients, our office has found it necessary to implement an appointment cancellation policy.**

**If you wish to cancel or reschedule your appointment, please call at least 24 hours in advance of your scheduled time.**

**A \$50.00 cancellation fee will be charged immediately to your account if our office is not given a timely notice. This is not covered by your insurance.**

**A \$100.00 cancellation fee will be charged to your account for surgical and or cosmetic procedures if our office is not given a timely notice.**

**I have been informed and acknowledge this policy.**

**Signature:** \_\_\_\_\_

**Print Name:** \_\_\_\_\_

## PHYSICIAN-PATIENT ARBITRATION AGREEMENT

**Article 1: Agreement to Arbitrate:** It is understood that any dispute as to medical malpractice, that is as to whether any medical services rendered under this contract were unnecessary or unauthorized or were improperly, negligently, or incompetently rendered, will be determined by submission to arbitration as provided by California law, and not by a lawsuit or resort to court process except as California law provides for judicial review of arbitration proceedings. Both parties to this contract, by entering into it, are giving up their constitutional right to have any such dispute decided in a court of law before a jury, and instead are accepting the use of arbitration.

**Article 2: All Claims Must be Arbitrated:** It is the intention of the parties that this agreement bind all parties whose claims may arise out of or relate to treatment or service provided by the physician including any spouse or heirs of the patient and any children, whether born or unborn, at the time of the occurrence giving rise to any claim. In the case of any pregnant mother, the term "patient" herein shall mean both the mother and the mother's expected child or children.

All claims for monetary damages exceeding the jurisdictional limit of the small claims court against the physician, and the physician's partners, associates, association, corporation or partnership, and the employees, agents and estates of any of them, must be arbitrated including, without limitation, claims for loss of consortium, wrongful death, emotional distress or punitive damages. Filing of any action in any court by the physician or patient to collect or contest any medical fee shall not waive the right to compel arbitration of any malpractice claim. However, following the assertion of any malpractice claim, any fee dispute, whether or not the subject of any existing court action, shall also be resolved by arbitration.

**Article 3: Procedures and Applicable Law:** A demand for arbitration must be communicated in writing to all parties. Each party shall select an arbitrator (party arbitrator) within thirty days and a third arbitrator (neutral arbitrator) shall be selected by the arbitrators appointed by the parties within thirty days of a demand for a neutral arbitrator by either party. Each party to the arbitration shall pay such party's pro rata share of the expenses and fees of the neutral arbitrator, together with other expenses of the arbitration incurred or approved by the neutral arbitrator, not including counsel fees or witness fees, or other expenses incurred by a party for such party's own benefit. The parties agree that the arbitrators have the immunity of a judicial officer from civil liability when acting in the capacity of arbitrator under this contract. This immunity shall supplement, not supplant, any other applicable statutory or common law.

Either party shall have the absolute right to arbitrate separately the issues of liability and damages upon written request to the neutral arbitrator.

The parties consent to the intervention and joinder in this arbitration of any person or entity which would otherwise be a proper additional party in a court action, and upon such intervention and joinder any existing court action against such additional person or entity shall be stayed pending arbitration.

The parties agree that provisions of California law applicable to health care providers shall apply to disputes within this arbitration agreement, including, but not limited to, Code of Civil Procedure Sections 340.5 and 667.7 and Civil Code Sections 3333.1 and 3333.2. Any party may bring before the arbitrators a motion for summary judgment or summary adjudication in accordance with the Code of Civil Procedure. Discovery shall be conducted pursuant to Code of Civil Procedure section 1283.05; however, depositions may be taken without prior approval of the neutral arbitrator.

**Article 4: General Provisions:** All claims based upon the same incident, transaction or related circumstances shall be arbitrated in one proceeding. A claim shall be waived and forever barred if (1) on the date notice thereof is received, the claim, if asserted in a civil action, would be barred by the applicable California statute of limitations, or (2) the claimant fails to pursue the arbitration claim in accordance with the procedures prescribed herein with reasonable diligence. With respect to any matter not herein expressly provided for, the arbitrators shall be governed by the California Code of Civil Procedure provisions relating to arbitration.

**Article 5: Revocation:** This agreement may be revoked by written notice delivered to the physician within 30 days of signature. It is the intent of this agreement to apply to all medical services rendered any time for any condition.

**Article 6: Retroactive Effect:** If patient intends this agreement to cover services rendered before the date it is signed (including, but not limited to, emergency treatment) patient should initial below:

Effective as of the date of first medical services

\_\_\_\_\_  
Patient's or Patient Representative's Initials

If any provision of this arbitration agreement is held invalid or unenforceable, the remaining provisions shall remain in full force and shall not be affected by the invalidity of any other provision.

I understand that I have the right to receive a copy of this arbitration agreement. By my signature below, I acknowledge that I have received a copy.

**NOTICE: BY SIGNING THIS CONTRACT YOU ARE AGREEING TO HAVE ANY ISSUE OF MEDICAL MALPRACTICE DECIDED BY NEUTRAL ARBITRATION AND YOU ARE GIVING UP YOUR RIGHT TO A JURY OR COURT TRIAL. SEE ARTICLE 1 OF THIS CONTRACT.**

By: \_\_\_\_\_  
Physician's or Authorized Representative's Signature (Date)

**Shirlene Jay, M.D., Inc.**

Print or Stamp Name of Physician, Medical Group, or Association Name

By: \_\_\_\_\_  
Patient's or Patient Representative's Signature (Date)

By: \_\_\_\_\_  
Print Patient's Name

\_\_\_\_\_  
(If Representative, Print Name and Relationship to Patient)



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### PATIENT HEALTH QUESTIONNAIRE

**PAST MEDICAL HISTORY:** Please circle if you had or have any of the following conditions:

- |   |                         |                     |
|---|-------------------------|---------------------|
| anxiety                                 | coronary artery disease | hyperthyroidism     |
| arthritis                               | depression              | hypothyroidism      |
| artificial joints date _____            | diabetes type _____     | leukemia            |
| asthma                                  | end stage renal disease | lung cancer         |
| atrial fibrillation/irregular heartbeat | GERD                    | lymphoma            |
| bone marrow transplant                  | hearing loss            | prostate cancer     |
| BPH                                     | hepatitis               | radiation treatment |
| breast cancer                           | hypertension            | seizures            |
| colon cancer                            | HIV/AIDS                | stroke              |
| COPD                                    | hypercholesterolemia    | other: _____        |

### PAST SURGERIES

If yes, what and when? \_\_\_\_\_

**SKIN DISEASE HISTORY:** Please circle if you had or have any of the following conditions:

- |  |                              |   |
|--|------------------------------|---|
| acne                                       | dry skin / itchy             | poison ivy                                    |
| actinic keratosis                          | eczema                       | precancerous moles                            |
| asthma                                     | flaking or itchy scalp       | psoriasis                                     |
| basal cell skin cancer<br>date/area: _____ | hay fever/allergies          | squamous cell skin cancer<br>date/area: _____ |
| blistering sunburns                        | melanoma<br>date/area: _____ | family history of melanoma<br>whom? _____     |
| Do you use a tanning salon? Y/N            | Do you use sunscreen? Y/N    | If yes, what SPF? _____                       |

**CURRENT MEDICATIONS:** \_\_\_\_\_

(including over-the-counter, vitamins or supplements)

**ALLERGIES TO MEDICATION:** \_\_\_\_\_

Please describe the type of allergic reaction you have : \_\_\_\_\_



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**SOCIAL HISTORY:** Please circle and fill in your answer if appropriate

Smoker present or past

If currently smoker list amount:

recreational drug use

If yes, list type:

alcohol use

If yes, list amount/week:

**REVIEW OF SYSTEMS:** Please circle if you have any of the following conditions:

fevers or chills

dizziness

Tuberculosis

night sweats

abdominal pain

emphysema

unintentional weight loss

ulcers

shortness of breath

muscle aches

cough

phlebitis/painful veins

joint aches

sore throat

herpes oral/genital

**ALERTS:** Please circle if you have any of the following conditions:

pacemaker

difficulty stopping bleeding

pregnancy/planning pregnancy

defibrillator

blood thinners

breastfeeding

artificial joints (within past 2 years)

allergy to adhesives

HIV/AIDS

artificial heart valve

allergy to antibiotic ointments

hepatitis B or C

stent

allergy to lidocaine

history of MRSA

premedication prior to procedures

rapid heartbeat w/epinephrine

immunosuppression

light headedness during procedures

yeast infection w/antibiotics

problems with scarring

**PATIENT SIGNATURE**

Signature: \_\_\_\_\_

Date: \_\_\_\_\_